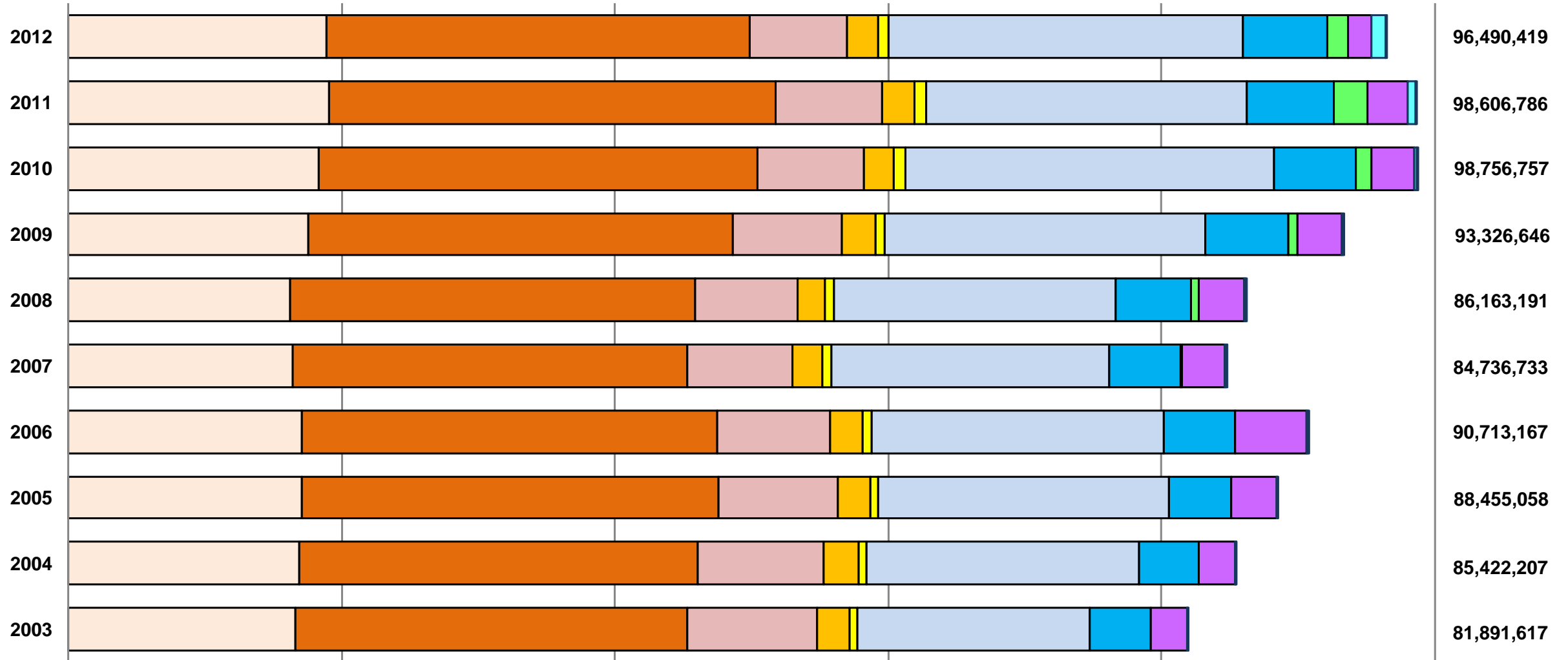


# 10 year Trends in Library Usage: 2003 to 2012

↑ Total Uses 17.8%



0 20,000,000 40,000,000 60,000,000 80,000,000 100,000,000

## Non-electronic Uses

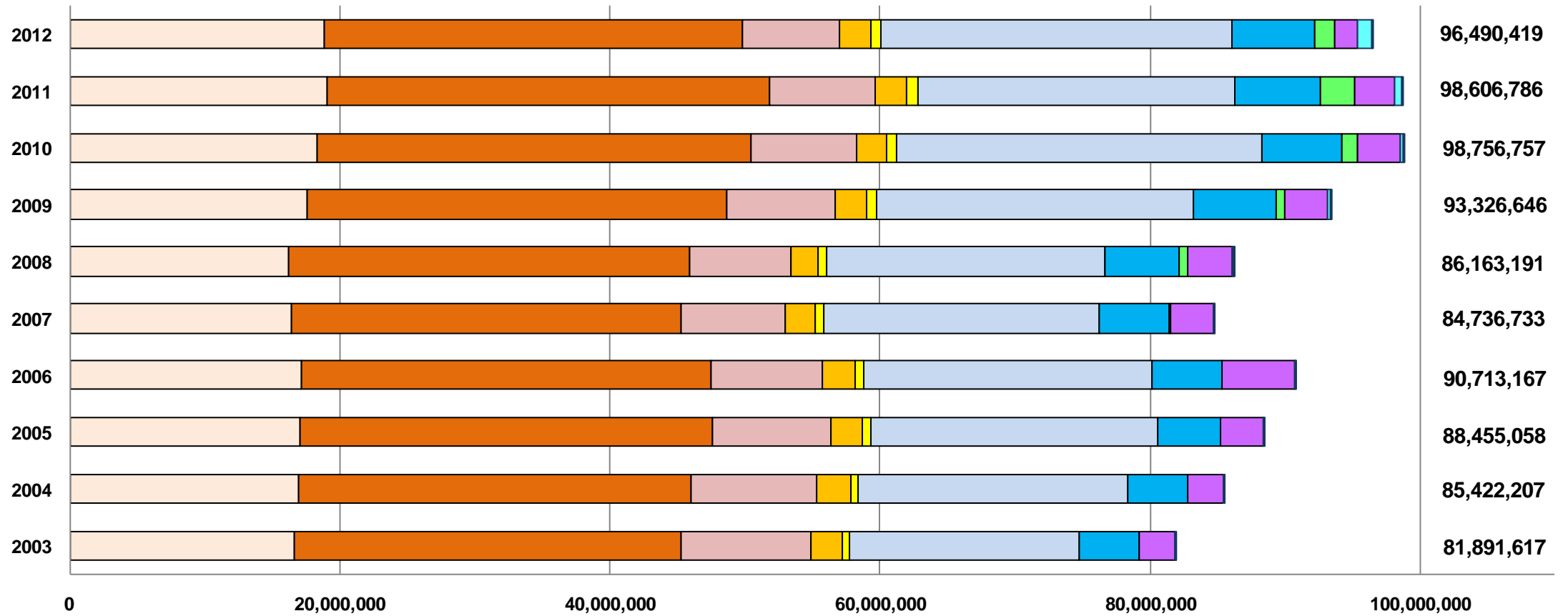
- ↑ Visits 13.7%
- ↑ Circulation 8.0%
- ↓ In-library Use - 25.5%
- ↓ Standard Reference Requests - 1.2%
- ↑ Program Attendance 40.1%

## Electronic Uses

- ↑ Virtual Visits 52.1%
- ↑ Wireless Use 782.2% (2007-2012)
- ↑ eTitles Circulation 16279.4%
- ↑ Workstation Users 39.4%
- ↓ Licensed Database Searches -34.4%
- ↑ Electronic Reference Requests 28.0%

# 10 year Trends in Library Usage: 2003 to 2012

↑ Total Uses 17.8%



	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
□ Visits	16,595,318	16,920,822	17,049,638	17,117,800	16,391,516	16,175,595	17,554,470	18,352,210	19,064,857	18,872,588
■ Circulation	28,660,917	29,113,951	30,563,045	30,397,141	28,886,964	29,720,187	31,119,705	32,066,701	32,728,959	30,958,696
■ In-library use	9,580,377	9,232,285	8,732,155	8,267,605	7,716,991	7,472,429	7,959,072	7,808,931	7,798,010	7,141,558
■ Standard reference requests	2,353,006	2,578,562	2,371,572	2,356,100	2,197,247	2,019,100	2,405,687	2,224,280	2,362,985	2,325,453
■ Program attendance	549,328	559,561	581,378	639,482	646,467	686,116	750,200	791,231	865,495	769,534
□ Virtual visits	17,065,293	19,991,284	21,260,181	21,385,518	20,374,207	20,607,614	23,393,920	27,003,433	23,403,526	25,951,430
■ Workstation Users	4,402,232	4,389,127	4,608,382	5,204,331	5,161,625	5,499,603	6,130,523	5,993,062	6,380,037	6,138,170
■ Wireless Use					169,263	562,454	677,364	1,115,697	2,526,757	1,493,299
■ Licensed database searches	2,662,878	2,612,316	3,262,298	5,313,103	3,130,939	3,322,798	3,168,101	3,128,109	2,935,542	1,746,241
■ eTitles circulation	6,553	13,386	12,209	15,349	39,001	80,432	151,367	257,715	523,276	1,073,340
■ Electronic reference requests	15,716	10,913	14,200	16,738	22,513	16,863	16,238	15,388	17,342	20,111