

Branch Summary Statistics: January to December 2015

Neighbourhood & District branches are ranked in order by visits	VISITS			CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			HOLDS AVAILABLE FOR P/U			WORKSTATION USER			SQUARE FOOTAGE			OPEN HOURS				
	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change		
	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change		
NEIGHBOURHOOD BRANCHES																										
1st Quartile																										
1	Runnymede	473,488	364,788	29.8	462,269	448,648	3.0	84,963	77,600	9.5	114,032	111,250	2.5	111,574	107,810	3.5	65,663	68,213	-3.7	12,034	12,034		3,104.5	3,101.0	0.1	1
2	Parkdale	430,586	348,589	23.5	385,299	372,542	3.4	63,713	70,575	-9.7	117,094	87,188	34.3	74,261	66,086	12.4	127,130	133,343	-4.7	24,083	24,083		3,409.0	3,405.5	0.1	2
3	Woodside Square	405,225	439,963	-7.9	412,778	457,886	-9.9	99,188	116,275	-14.7	91,934	95,563	-3.8	50,035	59,502	-15.9	93,350	104,775	-10.9	9,792	9,792		3,104.5	3,101.0	0.1	3
4	Bridlewood	380,100	420,963	-9.7	449,199	493,792	-9.0	105,475	141,888	-25.7	76,668	77,950	-1.6	57,198	59,840	-4.4	41,463	42,088	-1.5	7,690	7,690		3,279.5	3,276.0	0.1	4
5	Sanderson	250,775	268,350	-6.5	235,400	264,573	-11.0	90,225	93,788	-3.8	62,194	61,550	1.0	35,245	45,804	-23.1	67,425	66,100	2.0	12,702	12,702		3,104.5	3,101.0	0.1	5
6	Deer Park	247,425	275,813	-10.3	421,451	409,681	2.9	28,413	36,875	-22.9	96,568	80,325	20.2	94,633	91,900	3.0	60,138	54,988	9.4	16,558	16,558		3,104.5	3,101.0	0.1	6
7	Parliament Street	245,031	198,530	23.4	240,075	238,983	0.5	83,850	92,863	-9.7	51,833	52,000	-0.3	47,665	45,127	5.6	68,269	68,339	-0.1	14,634	14,634		3,409.0	3,405.5	0.1	7
*	8 Eatonville	226,512	223,854	1.2	517,719	511,745	1.2	64,213	67,749	-5.2	161,166	156,469	3.0	92,117	88,505	4.1	46,633	47,626	-2.1	12,203	12,203		3,234.0	3,176.5	1.8	8
9	Eglinton Square	202,550	205,025	-1.2	249,279	260,109	-4.2	32,025	42,038	-23.8	53,930	77,538	-30.4	33,894	33,774	0.4	37,650	37,063	1.6	4,716	4,716		2,985.5	2,922.5	2.2	9
10	Riverdale	198,713	203,900	-2.5	281,348	306,181	-8.1	50,875	60,988	-16.6	53,743	49,750	8.0	45,502	48,320	-5.8	73,775	74,888	-1.5	9,658	9,658		3,104.5	3,101.0	0.1	10
11	City Hall	197,250	201,288	-2.0	342,516	360,425	-5.0	47,513	46,625	1.9	48,709	46,400	5.0	84,883	87,967	-3.5	29,788	29,988	-0.7	5,074	5,074		2,000.0	1,992.0	0.4	11
12	Flemingdon Park	191,338	146,247	30.8	148,828	153,730	-3.2	49,938	46,138	8.2	51,469	39,488	30.3	17,053	17,818	-4.3	50,388	51,997	-3.1	7,250	7,250		2,169.5	2,169.5		12
13	Thorncliffe	189,550	194,913	-2.8	192,845	204,845	-5.9	80,950	73,625	9.9	42,230	60,825	-30.6	23,899	24,826	-3.7	65,863	89,775	-26.6	11,034	11,034		3,279.5	3,276.0	0.1	13
14	High Park	185,788	194,450	-4.5	327,969	334,554	-2.0	42,038	64,138	-34.5	35,094	42,213	-16.9	70,301	69,250	1.5	43,475	44,950	-3.3	8,850	8,850		3,104.5	3,101.0	0.1	14
15	Beaches	185,450	186,600	-0.6	356,357	347,392	2.6	40,500	48,138	-15.9	54,856	51,413	6.7	74,067	70,748	4.7	48,525	41,963	15.6	8,000	8,000		3,104.5	3,101.0	0.1	15
16	Fort York	180,200	96,613	86.5	219,431	132,189	66.0	36,788	24,175	52.2	49,702	25,338	96.2	45,051	20,281	122.1	49,513	24,150	105.0	16,008	16,008		3,104.5	1,841.5	68.6	16
17	Goldhawk Park	179,312	202,833	-11.6	264,751	286,301	-7.5	40,375	50,375	-19.9	27,643	35,013	-21.0	34,220	36,465	-6.2	49,572	50,442	-1.7	8,000	8,000		3,234.0	3,230.5	0.1	17
18	St. James Town	177,063	182,788	-3.1	258,692	281,753	-8.2	47,838	43,238	10.6	52,468	53,638	-2.2	53,735	53,983	-0.5	57,375	65,038	-11.8	7,800	7,800		2,040.0	2,040.0		18
19	Downsview	174,447	168,733	3.4	224,968	241,057	-6.7	55,025	64,000	-14.0	74,608	88,063	-15.3	28,370	30,791	-7.9	109,770	118,894	-7.7	20,016	20,016		3,150.5	3,094.5	1.8	19
~	20 Bayview	171,555	146,697	16.9	374,989	452,867	-17.2	43,443	36,263	19.8	63,921	80,888	-21.0	71,737	90,954	-21.1	19,505	23,452	-16.8	6,333	6,333		2,262.5	2,561.5	-11.7	20
2nd Quartile																										
21	Locke	169,263	179,275	-5.6	336,679	347,441	-3.1	82,700	84,188	-1.8	104,945	114,725	-8.5	65,917	68,625	-3.9	42,075	40,625	3.6	11,647	11,647		3,104.5	3,101.0	0.1	21
22	Maryvale	167,575	151,875	10.3	224,525	239,917	-6.4	31,450	26,375	19.2	36,707	32,525	12.9	31,682	33,840	-6.4	32,938	30,650	7.5	4,421	4,421		2,523.0	2,523.0		22
*	23 Steeles	161,988	145,800	11.1	267,333	225,130	18.7	68,625	53,488	28.3	33,794	29,913	13.0	35,270	26,830	31.5	34,800	27,963	24.5	5,009	5,009		3,279.5	2,490.0	31.7	23
24	Danforth/Coxwell	158,113	146,013	8.3	296,571	306,457	-3.2	42,675	43,625	-2.2	44,856	42,863	4.7	59,917	60,109	-0.3	37,125	38,850	-4.4	9,617	9,617		3,104.5	3,101.0	0.1	24
25	Yorkville	157,850	177,013	-10.8	319,571	324,428	-1.5	36,063	39,300	-8.2	69,683	56,825	22.6	75,184	76,365	-1.5	69,475	32,850	111.5	9,053	9,053		3,104.5	3,101.0	0.1	25
26	Jane/Dundas	150,800	158,938	-5.1	274,077	285,210	-3.9	33,225	33,625	-1.2	48,468	60,863	-20.4	47,378	50,842	-6.8	64,375	71,413	-9.9	11,955	11,955		2,996.0	2,940.0	1.9	26
27	Leaside	147,050	144,900	1.5	365,509	362,819	0.7	45,900	64,738	-29.1	60,384	51,488	17.3	75,144	69,303	8.4	25,913	23,925	8.3	12,000	12,000		3,104.5	3,101.0	0.1	27
28	McGregor Park	125,177	123,663	1.2	217,638	234,554	-7.2	63,975	79,675	-19.7	68,218	81,038	-15.8	24,004	24,110	-0.4	42,142	44,396	-5.1	7,793	7,793		2,169.5	2,169.5		28
29	College/Shaw	123,950	112,413	10.3	194,055	194,304	-0.1	27,713	37,713	-26.5	46,444	40,138	15.7	47,324	46,216	2.4	21,188	21,663	-2.2	7,664	7,664		2,523.0	2,523.0		29
30	Centennial	118,613	125,613	-5.6	291,551	311,704	-6.5	57,675	76,325	-24.4	137,583	137,363	0.2	57,476	59,770	-3.8	27,188	26,025	4.5	6,866	6,866		2,523.0	2,523.0		30
*	31 Annette Street	117,375	95,263	23.2	221,150	192,175	15.1	17,025	20,482	-16.9	27,609	22,442	23.0	45,883	36,495	25.7	34,038	28,629	18.9	7,806	7,806		2,523.0	2,246.5	12.3	31
*	32 Wychwood	116,525	105,900	10.0	235,971	208,312	13.3	43,000	48,853	-12.0	46,557	52,070	-10.6	66,779	57,294	16.6	33,263	37,747	-11.9	6,381	6,381		3,104.5	2,814.0	10.3	32
33	Main Street	116,263	123,450	-5.8	256,372	252,997	1.3	49,288	45,575	8.1	31,856	31,425	1.4	56,056	53,101	5.6	35,975	38,513	-6.6	8,664	8,664		3,104.5	3,101.0	0.1	33
34	Dawes Road	114,925	121,325	-5.3	205,651	207,658	-1.0	22,025	40,288	-45.3	43,344	34,813	24.5	29,093	27,992	3.9	43,475	49,650	-12.4	6,740	6,740		2,523.0	2,523.0		34
35	Kennedy/Eglinton	110,675	106,838	3.6	188,001	194,291	-3.2	42,963	54,875	-21.7	77,370	84,525	-8.5	22,998	24,276	-5.3	37,925	39,188	-3.2	6,713	6,713		2,040.0	2,040.0		35
36	Humberwood	109,813	161,325	-31.9	82,685	90,607	-8.7	21,100	40,613	-48.0	34,443	46,063	-25.2	10,138	11,723	-13.5	21,575	34,175	-36.9	5,748	5,748		2,040.0	2,040.0		36
37	Hillcrest	108,500	128,975	-15.9	340,458	363,547	-6.4	48,725	52,213	-6.7	42,271	39,338	7.5	68,274	73,431	-7.0	31,550	31,088	1.5	7,473	7,473		2,040.0	2,322.5	-12.2	37
38	Port Union	107,850	117,025	-7.8	227,324	231,040	-1.6	35,113	37,963	-7.5	27,458	29,338	-6.4	45,647	44,799	1.9	16,450	18,088	-9.1	5,000	5,000		2,523.0	2,523.0		38
39	Dufferin/St. Clair	105,000	106,788	-1.7	151,261	146,068	3.6	33,613	34,838	-3.5	19,444	14,638	32.8	26,389	23,946	10.2	54,700	59,313	-7.8	11,208	1					

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	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	
																SESSIONS									
3rd Quartile																									
41 Jane/Sheppard	103,250	94,250	9.5	120,388	128,740	-6.5	70,475	133,588	-47.2	69,845	68,938	1.3	12,738	13,481	-5.5	48,325	48,763	-0.9	7,000	7,000		2,523.0	2,523.0		41
42 Alderwood	101,250	102,875	-1.6	169,022	176,590	-4.3	44,700	45,763	-2.3	38,382	36,375	5.5	27,568	28,118	-2.0	16,700	16,500	1.2	7,341	7,341		2,523.0	2,523.0		42
43 Forest Hill	101,125	93,575	8.1	198,480	205,273	-3.3	20,225	18,238	10.9	27,507	22,600	21.7	45,143	46,732	-3.4	21,600	20,288	6.5	10,399	10,399		3,104.5	3,101.0	0.1	43
44 Burrows Hall	99,100	107,200	-7.6	178,652	193,594	-7.7	27,875	33,800	-17.5	19,670	24,675	-20.3	20,420	22,423	-8.9	28,463	28,275	0.7	6,500	6,500		2,040.0	2,040.0		44
45 Gerrard/Ashdale	94,525	95,775	-1.3	183,970	182,103	1.0	36,938	35,613	3.7	35,967	25,588	40.6	33,930	31,706	7.0	25,863	23,425	10.4	6,504	6,504		2,523.0	2,523.0		45
* 46 Mimico Centennial	94,488	94,434	0.1	185,421	169,427	9.4	30,850	24,909	23.9	53,695	41,488	29.4	32,887	26,377	24.7	21,475	22,058	-2.6	17,469	17,469		2,040.0	1,776.0	14.9	46
47 Palmerston	93,588	109,425	-14.5	215,454	218,377	-1.3	32,450	36,625	-11.4	66,171	75,363	-12.2	53,291	52,355	1.8	18,800	19,988	-5.9	8,493	8,493		2,523.0	2,523.0		47
48 Morningside	91,163	124,575	-26.8	183,685	189,655	-3.1	31,375	38,700	-18.9	38,881	35,525	9.4	23,714	25,269	-6.2	42,363	41,363	2.4	7,000	7,000		2,985.5	2,922.5	2.2	48
49 Black Creek	89,425	91,963	-2.8	109,587	114,512	-4.3	57,325	64,563	-11.2	51,680	55,175	-6.3	13,286	12,573	5.7	24,413	24,600	-0.8	5,782	5,782		2,040.0	1,832.0	11.4	49
50 Weston	89,225	94,875	-6.0	135,560	137,135	-1.1	21,063	20,625	2.1	34,060	34,550	-1.4	24,350	23,833	2.2	37,938	40,363	-6.0	11,944	11,944		2,523.0	2,523.0		50
* 51 Spadina Road	88,788	78,683	12.8	180,851	161,094	12.3	25,388	18,116	40.1	21,606	14,750	46.5	46,599	36,088	29.1	14,813	13,242	11.9	3,952	3,952		2,040.0	1,776.0	14.9	51
52 Scarborough Civic Centre	83,038			149,189			21,463			13,189			11,168	1		27,325			14,500			1,930.0			52
53 Mount Dennis	80,588	82,625	-2.5	111,864	114,802	-2.6	17,350	24,850	-30.2	24,469	25,488	-4.0	12,166	12,951	-6.1	55,913	64,538	-13.4	11,350	11,350		2,523.0	2,515.0	0.3	53
54 Cliffcrest	79,300	80,175	-1.1	173,302	174,901	-0.9	11,138	12,400	-10.2	15,382	17,313	-11.2	32,429	31,468	3.1	18,638	18,738	-0.5	4,660	4,660		2,040.0	2,040.0		54
55 Brookbanks	75,938	93,375	-18.7	179,265	191,767	-6.5	13,475	18,450	-27.0	14,693	17,788	-17.4	31,453	33,541	-6.2	19,700	26,263	-25.0	7,933	7,933		2,040.0	2,040.0		55
56 Jones	75,850	80,275	-5.5	177,360	178,808	-0.8	25,163	23,088	9.0	27,568	31,400	-12.2	31,702	31,191	1.6	25,888	28,863	-10.3	3,636	3,636		2,538.0	2,535.5	0.1	56
57 Pleasant View	74,638	100,388	-25.7	211,842	238,752	-11.3	29,000	32,763	-11.5	26,132	29,838	-12.4	33,861	42,768	-20.8	22,488	22,738	-1.1	7,000	7,000		2,040.0	2,322.5	-12.2	57
58 New Toronto	73,324	91,293	-19.7	129,918	127,543	1.9	38,713	46,938	-17.5	53,996	56,350	-4.2	22,552	23,427	-3.7	22,853	23,049	-0.9	9,925	9,925		2,169.5	2,169.5		58
59 Oakwood Village Library and	72,713	86,450	-15.9	132,719	132,051	0.5	34,413	44,825	-23.2	21,307	24,963	-14.6	22,092	21,868	1.0	37,863	36,975	2.4	17,270	17,270		2,523.0	2,523.0		59
60 Highland Creek	69,713	81,538	-14.5	179,144	192,057	-6.7	41,538	38,525	7.8	44,017	44,413	-0.9	26,742	27,301	-2.0	21,838	24,713	-11.6	7,000	7,000		2,040.0	2,040.0		60
4th Quartile																									
61 Armour Heights	67,038	67,675	-0.9	198,247	192,068	3.2	15,725	14,888	5.6	25,521	26,000	-1.8	40,385	35,313	14.4	11,013	11,800	-6.7	2,988	2,988		2,040.0	2,040.0		61
62 Bendale	65,550	72,650	-9.8	147,119	161,001	-8.6	13,075	18,588	-29.7	29,754	36,838	-19.2	18,840	20,201	-6.7	21,100	20,538	2.7	8,500	8,500		2,040.0	2,000.0	2.0	62
63 Mount Pleasant	62,863	63,575	-1.1	152,476	152,317	0.1	12,650	14,038	-9.9	27,257	25,088	8.6	35,389	35,150	0.7	6,138	5,613	9.4	5,829	5,829		2,040.0	2,040.0		63
64 Queen/Saulter	58,850	65,850	-10.6	122,194	115,853	5.5	17,250	17,225	0.1	18,657	22,025	-15.3	26,190	24,605	6.4	11,100	11,150	-0.4	2,957	2,957		2,040.0	2,040.0		64
65 Rexdale	53,825	51,613	4.3	82,560	80,646	2.4	8,200	16,063	-48.9	18,521	11,313	63.7	13,739	12,874	6.7	20,063	18,875	6.3	5,088	5,088		2,040.0	2,040.0		65
66 Long Branch	53,775	55,625	-3.3	142,842	138,562	3.1	12,363	13,125	-5.8	17,018	17,113	-0.6	26,873	24,847	8.2	25,550	22,363	14.3	6,418	6,418		2,040.0	2,040.0		66
67 Evelyn Gregory	52,900	56,200	-5.9	81,207	83,330	-2.5	20,063	22,850	-12.2	24,620	23,113	6.5	12,187	12,335	-1.2	34,325	33,350	2.9	6,200	6,200		2,523.0	2,523.0		67
68 Humber Bay	51,825	66,263	-21.8	172,226	181,224	-5.0	8,288	10,000	-17.1	19,772	17,813	11.0	38,509	39,665	-2.9	8,725	8,900	-2.0	2,400	2,400		2,040.0	2,040.0		68
69 Amesbury Park	51,313	56,313	-8.9	120,983	141,236	-14.3	32,025	47,900	-33.1	21,296	23,425	-9.1	12,635	15,316	-17.5	16,300	18,550	-12.1	6,320	6,320		2,040.0	2,040.0		69
70 Humber Summit	46,888	49,413	-5.1	73,816	78,459	-5.9	22,163	23,413	-5.3	51,746	53,800	-3.8	10,844	10,204	6.3	27,700	31,213	-11.3	9,040	9,040		2,040.0	2,040.0		70
71 Guildwood	45,763	45,950	-0.4	121,419	124,727	-2.7	5,900	8,238	-28.4	9,717	12,900	-24.7	22,875	22,366	2.3	12,600	12,138	3.8	3,010	3,010		2,040.0	2,040.0		71
72 Elmbrook Park	45,000	49,750	-9.5	158,219	167,238	-5.4	8,063	7,675	5.0	16,645	17,438	-4.5	30,069	29,171	3.1	6,850	6,538	4.8	3,600	3,600		2,040.0	2,040.0		72
73 Woodview Park	41,450	37,725	9.9	77,281	79,759	-3.1	8,413	13,838	-39.2	14,205	18,788	-24.4	11,815	12,537	-5.8	40,875	19,200	112.9	6,658	6,658		2,040.0	2,040.0		73
74 Taylor Memorial	41,388	36,263	14.1	127,191	133,291	-4.6	13,125	11,275	16.4	13,956	9,975	39.9	23,779	23,765	0.1	14,463	14,925	-3.1	5,000	5,000		2,040.0	2,040.0		74
75 Davenport	39,975	42,150	-5.2	126,743	120,646	5.1	10,925	9,913	10.2	12,679	11,138	13.8	33,728	30,747	9.7	6,688	7,150	-6.5	3,604	3,604		2,040.0	2,040.0		75
76 Northern Elms	35,163	34,300	2.5	83,841	89,817	-6.7	12,613	14,250	-11.5	12,731	15,588	-18.3	13,880	14,646	-5.2	11,325	12,938	-12.5	3,032	3,032		2,040.0	2,040.0		76
77 Perth/Dupont	34,938	43,838	-20.3	91,381	91,155	0.2	16,963	18,600	-8.8	13,293	15,225	-12.7	19,625	17,581	11.6	8,113	10,063	-19.4	3,627	3,627		2,040.0	2,040.0		77
78 Victoria Village	32,275	37,750	-14.5	106,014	104,944	1.0	22,575	27,313	-17.3	24,944	17,300	44.2	18,247	17,153	6.4	230,185	14,638	1,472.6	5,383	5,383		2,040.0	2,040.0		78
79 St. Clair/Silverthorn	29,788	31,188	-4.5	58,560	58,719	-0.3	5,888	7,825	-24.8	13,455	10,663	26.2	9,938	10,607	-6.3	13,925	14,225	-2.1	4,587	4,587		2,040.0	2,040.0		79
80 Todmorden Room	28,400	25,938	9.5	59,787	56,161	6.5	8,075	10,388	-22.3	9,520	7,013	35.8	11,609	10,795	7.5	22,300	6,225	258.2	554	554		1,373.0	1,359.0	1.0	80
81 Swansea Memorial	17,988	17,575	2.3	46,684	44,895	4.0	6,000	5,400	11.1	6,767	5,838	15.9	10,984	11,178	-1.7	1,925	2,488	-22.6	1,127	1,127		1,436.0	1,436.0		81
Neighbourhood Total	10,171,436	10,105,404	0.7																						

Branch Summary Statistics: January to December 2015

Neighbourhood & District branches are ranked in order by visits	VISITS			CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			HOLDS AVAILABLE FOR P/U			WORKSTATION USER			SQUARE FOOTAGE			OPEN HOURS			
	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	2015	2014	% Change	
	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	2015	2014	Change	
DISTRICT BRANCHES																									
* 1 Fairview	426,072	191,404	122.6	805,825	697,775	15.5	205,713	192,494	6.9	175,456	152,196	15.3	86,941	51,499	68.8	232,297	167,961	38.3	69,458	69,458		3,409.0	2,604.0	30.9	1
2 Richview	422,923	553,673	-23.6	623,078	599,169	4.0	113,388	69,913	62.2	148,096	130,613	13.4	91,810	89,951	2.1	113,426	120,461	-5.8	47,252	47,252		3,409.0	3,263.0	4.5	2
3 Agincourt	397,421	424,457	-6.4	843,672	934,448	-9.7	155,438	192,738	-19.4	147,108	144,325	1.9	91,897	104,098	-11.7	158,536	166,023	-4.5	27,000	27,000		3,409.0	3,405.5	0.1	3
4 Malvern	362,833	347,883	4.3	404,133	442,761	-8.7	122,225	166,175	-26.4	183,558	191,775	-4.3	40,133	42,495	-5.6	170,307	175,932	-3.2	25,834	25,834		3,409.0	3,405.5	0.1	4
5 Bloor/Gladstone	362,150	355,250	1.9	446,446	442,201	1.0	75,100	92,500	-18.8	115,919	128,475	-9.8	80,960	79,410	2.0	179,859	174,629	3.0	20,627	20,627		3,409.0	3,405.5	0.1	5
6 Cedarbrae	352,780	366,123	-3.6	522,254	584,174	-10.6	143,300	211,788	-32.3	198,620	225,288	-11.8	51,586	56,073	-8.0	243,984	258,188	-5.5	31,506	31,506		3,409.0	3,405.5	0.1	6
7 Lillian H. Smith	317,780	352,151	-9.8	392,895	431,178	-8.9	98,275	113,663	-13.5	114,745	113,175	1.4	59,056	65,515	-9.9	176,522	183,539	-3.8	38,935	38,935		3,409.0	3,405.5	0.1	7
8 Northern District	306,319	299,729	2.2	453,583	464,453	-2.3	67,275	78,650	-14.5	129,071	126,988	1.6	93,357	92,731	0.7	112,235	106,577	5.3	45,750	45,750		3,409.0	3,405.5	0.1	8
9 Albert Campbell	277,118	285,428	-2.9	380,452	398,024	-4.4	62,725	103,125	-39.2	107,982	120,238	-10.2	43,702	44,619	-2.1	145,984	149,898	-2.6	26,100	26,100		3,409.0	3,356.5	1.6	9
* 10 Don Mills	267,097	280,151	-4.7	627,900	600,651	4.5	82,850	90,534	-8.5	91,934	88,062	4.4	93,302	86,553	7.8	86,525	85,624	1.1	21,563	21,563		3,409.0	3,256.0	4.7	10
11 Barbara Frum	264,647	356,077	-25.7	583,455	585,103	-0.3	106,000	119,988	-11.7	249,396	231,363	7.8	88,948	86,114	3.3	131,127	120,551	8.8	39,223	39,223		3,409.0	3,319.0	2.7	11
12 S. Walter Stewart	244,873	254,470	-3.8	415,562	425,361	-2.3	105,500	112,275	-6.0	96,059	78,788	21.9	78,865	74,187	6.3	138,960	137,354	1.2	25,847	25,847		3,409.0	3,405.5	0.1	12
13 Brentwood	232,857	234,008	-0.5	411,129	405,961	1.3	119,613	149,500	-20.0	70,657	77,525	-8.9	79,248	75,647	4.8	84,937	83,069	2.2	17,500	17,500		3,409.0	3,368.0	1.2	13
14 Pape/Danforth	229,683	239,357	-4.0	425,823	424,425	0.3	64,588	69,425	-7.0	59,871	72,400	-17.3	90,184	85,779	5.1	75,404	71,899	4.9	8,175	8,175		3,409.0	3,405.5	0.1	14
15 York Woods	220,492	225,983	-2.4	246,340	290,231	-15.1	165,875	168,638	-1.6	203,097	213,225	-4.7	29,207	37,169	-21.4	158,760	185,228	-14.3	42,176	42,176		3,409.0	3,319.0	2.7	15
* 16 Maria A. Shchuka	205,793	197,358	4.3	248,394	232,861	6.7	72,425	53,107	36.4	71,593	89,899	-20.4	30,551	28,171	8.4	135,937	128,615	5.7	25,475	25,475		3,409.0	3,246.5	5.0	16
17 Albion	194,587	401,819	-51.6	353,764	398,248	-11.2	133,550	165,050	-19.1	167,848	182,900	-8.2	37,941	36,604	3.7	142,187	142,159	0.0	32,279	32,279		3,409.0	3,368.0	1.2	17
District Total	5,085,424	5,365,317	-5.2	8,184,705	8,357,024	-2.1	1,893,838	2,149,560	-11.9	2,331,010	2,367,231	-1.5	1,167,688	1,136,615	2.7	2,486,983	2,457,702	1.2	544,700	544,700		57,953.0	56,344.0	2.9	
District Average	299,143	315,607	-5.2	481,453	491,590	-2.1	111,402	126,445	-11.9	137,118	139,249	-1.5	68,688	66,860	2.7	146,293	144,571	1.2	32,041	32,041		3,409.0	3,314.4	2.9	
Branch Total (excl. R&R)	15,256,860	15,470,721	-1.4	25,095,907	25,477,246	-1.5	4,810,549	5,423,105	-11.3	5,833,026	5,843,699	-0.2	4,254,944	4,190,691	1.5	5,524,979	5,263,814	5.0	1,195,306	1,180,806	1.2	259,035.5	252,893.0	2.4	
Branch Average (excl. R&R)	158,926	162,850	-2.4	261,416	268,182	-2.5	50,110	57,085	-12.2	60,761	61,513	-1.2	44,322	43,653	1.5	57,552	55,409	3.9	12,451	12,430	0.2	2,698.3	2,662.0	1.4	
RESEARCH AND REFERENCE BRANCHES																									
North York Central Library	1,538,044	1,561,767	-1.5	1,571,479	1,612,696	-2.6	361,413	406,238	-11.0	507,824	522,888	-2.9	183,276	183,692	-0.2	477,283	496,202	-3.8	168,022	168,022		3,409.0	3,405.5	0.1	
Toronto Reference Library	1,310,779	1,247,697	5.1	412,943	386,528	6.8	647,175	733,100	-11.7	452,090	434,100	4.1	72,474	60,913	19.0	681,935	776,844	-12.2	426,535	426,535		3,409.0	3,322.0	2.6	
Merril Collection	8,113	9,163	-11.5							10,488	7,688	36.4	7,483	7,113	5.2										
Osborne Collection	4,813	6,800	-29.2	43	16	168.8	11,850	13,888	-14.7	7,896	9,363	-15.7													
Answerline				47,397	54,289	-12.7				180,595	155,498	16.1	1	1											
Interloan				4,787	4,213	13.6							4,479	4,107	9.1										
Virtual Reference Desk										4,526	5,738	-21.1													
Research & Reference Total	2,861,748	2,825,427	1.3	2,036,649	2,057,742	-1.0	1,030,925	1,160,913	-11.2	1,160,414	1,134,698	2.3	260,230	248,713	4.6	1,159,218	1,273,046	-8.9	594,557	594,557		6,818.0	6,727.5	1.3	
Research & Reference Average	1,424,412	1,404,732	1.4	992,211	999,612	-0.7	504,294	569,669	-11.5	479,957	478,494	0.3	127,875	122,303	4.6	579,609	636,523	-8.9	297,279	297,279		3,409.0	3,363.8	1.3	
City-Wide & Remote Services^^	34,450	39,763	-13.4	5,373,407	4,499,807	19.4	51,488	47,238	9.0	119,225	114,238	4.4	46,989	51,213	-8.2	8,213	400	1953.1				3,818.9	3,854.3	-0.9	
Grand Total	18,153,058	18,335,910	-1.0	32,505,963	32,034,795	1.5	5,892,962	6,631,255	-11.1	7,112,665	7,092,634	0.3	4,562,163	4,490,617	1.6	6,692,409	6,537,260	2.4	1,789,863	1,775,363	0.8	269,672.4	263,474.8	2.4	

Notes:
 ~ In 2015, this branch was closed for part or all of this time period for renovation/retrofit
 * In 2014, this branch was closed for part or all of this time period for renovation/retrofit
 - The figure shown as the average for Research & Reference is an average for North York Central Library & Toronto Reference Library only.
 + Information Requests counts reference and directional requests made in-person, by telephone and electronically.
 ^^ City-Wide & Remote Services includes Home Library Service, Bookmobile Total, Sunnybrook Hospital, Adult Literacy Services, e-Titles and Departmental Staff.