

Branch Summary Statistics: January to December 2012

		VISITS			CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			HOLDS AVAILABLE FOR P/U			WORKSTATION USERS			SQUARE FOOTAGE			OPEN HOURS			
Neighbourhood & District branches are ranked in order by visits		2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	
NEIGHBOURHOOD BRANCHES																										
1st Quartile																										
~ 1	Woodside Square	488,396	512,650	-4.7	542,341	609,546	-11.0	109,806	151,388	-27.5	121,606	119,888	1.4	75,130	94,807	-20.8	105,207	111,213	-5.4	9,792	9,792		2,927.5	3,108.0	-5.8	1
* 2	Bridlewood	392,397	381,689	2.8	518,725	499,980	3.7	127,506	119,116	7.0	84,220	67,415	24.9	66,915	67,771	-1.3	41,350	40,506	2.1	7,690	7,690		3,164.5	3,106.0	1.9	2
3	Sanderson	352,949	305,900	15.4	311,553	317,563	-1.9	108,503	122,138	-11.2	62,125	54,375	14.3	51,408	52,134	-1.4	67,645	64,850	4.3	12,702	12,702		2,989.5	3,108.0	-3.8	3
4	Downsview	339,600	225,767	50.4	271,666	280,135	-3.0	103,156	106,325	-3.0	68,846	87,363	-21.2	38,387	42,396	-9.5	103,227	104,640	-1.4	20,016	20,016		2,997.0	3,105.0	-3.5	4
5	Runnymede	325,843	335,662	-2.9	470,632	481,794	-2.3	75,132	69,988	7.3	122,856	113,038	8.7	121,579	134,152	-9.4	69,640	69,366	0.4	12,034	12,034		3,132.0	3,287.5	-4.7	5
6	Parkdale	315,734	283,176	11.5	375,921	394,045	-4.6	85,964	70,375	22.2	67,317	77,375	-13.0	71,233	79,661	-10.6	111,474	103,351	7.9	24,083	24,083		3,290.5	3,412.5	-3.6	6
7	Beaches	235,687	251,300	-6.2	341,900	357,112	-4.3	67,344	71,988	-6.5	53,583	68,025	-21.2	72,584	80,367	-9.7	45,165	47,375	-4.7	8,000	8,000		2,989.5	3,108.0	-3.8	7
8	Riverdale	231,360	243,263	-4.9	338,175	373,219	-9.4	85,373	106,350	-19.7	54,811	59,538	-7.9	45,491	49,409	-7.9	73,429	72,938	0.7	9,658	9,658		2,989.5	3,108.0	-3.8	8
9	Deer Park	229,132	254,000	-9.8	401,443	408,890	-1.8	49,597	59,625	-16.8	65,394	72,788	-10.2	95,190	103,792	-8.3	40,648	42,488	-4.3	16,558	16,558		2,989.5	2,984.0	0.2	9
10	Eglinton Square	220,158	172,163	27.9	286,302	284,313	0.7	44,665	41,463	7.7	68,915	65,313	5.5	39,231	45,539	-13.9	34,997	34,313	2.0	4,716	4,716		2,814.5	2,926.0	-3.8	10
11	City Hall	215,588	224,388	-3.9	384,481	346,290	11.0	44,820	56,438	-20.6	42,239	69,100	-38.9	102,200	106,143	-3.7	30,061	31,500	-4.6	5,074	5,074		1,920.0	2,000.0	-4.0	11
12	Steeles	210,047	201,288	4.4	338,021	349,889	-3.4	71,467	80,613	-11.3	38,076	37,988	0.2	44,825	50,326	-10.9	37,604	35,125	7.1	5,009	5,009		3,164.5	3,283.0	-3.6	12
13	Humberwood	209,196	204,925	2.1	106,825	121,186	-11.9	44,332	40,863	8.5	48,630	49,113	-1.0	16,180	17,985	-10.0	31,205	31,288	-0.3	5,748	5,748		1,992.0	2,048.0	-2.7	13
14	Yorkville	208,985	215,113	-2.8	327,149	339,766	-3.7	38,362	54,463	-29.6	42,091	38,550	9.2	77,144	83,050	-7.1	32,464	32,938	-1.4	9,053	9,053		2,989.5	2,901.0	3.1	14
15	Goldhawk Park	205,973	210,297	-2.1	334,004	364,354	-8.3	84,851	75,863	11.8	52,914	54,725	-3.3	47,364	58,092	-18.5	46,660	47,151	-1.0	8,000	8,000		3,115.5	3,237.5	-3.8	15
16	Eatonville	205,341	254,490	-19.3	530,488	575,225	-7.8	77,034	95,100	-19.0	195,496	178,738	9.4	106,018	121,180	-12.5	48,329	47,679	1.4	12,203	12,203		3,165.5	3,287.5	-3.7	16
17	Parliament	205,094	234,092	-12.4	261,976	276,364	-5.2	125,430	93,850	33.6	93,338	49,625	88.1	56,094	57,695	-2.8	60,005	60,628	-1.0	14,634	14,634		3,290.5	3,412.5	-3.6	17
18	Thornccliffe	205,064	207,613	-1.2	231,899	266,612	-13.0	74,700	78,375	-4.7	62,470	54,463	14.7	31,787	38,601	-17.7	80,657	85,923	-6.1	11,034	11,034		3,164.5	3,283.0	-3.6	18
19	St. James Town	198,384	246,150	-19.4	301,031	316,451	-4.9	74,998	106,175	-29.4	42,122	53,700	-21.6	63,663	70,270	-9.4	64,006	65,100	-1.7	7,800	7,800		1,992.0	2,048.0	-2.7	19
20	Bayview	188,863	171,450	10.2	433,652	413,460	4.9	51,949	38,900	33.5	71,063	50,488	40.8	90,842	93,532	-2.9	21,394	19,763	8.3	6,333	6,333		2,465.5	2,520.5	-2.2	20
2nd Quartile																										
21	Locke	181,942	207,313	-12.2	351,907	378,653	-7.1	89,580	95,225	-5.9	100,385	155,613	-35.5	70,592	83,055	-15.0	42,570	44,550	-4.4	11,647	11,647		2,989.5	3,108.0	-3.8	21
22	Danforth Coxwell	168,594	174,088	-3.2	307,214	314,526	-2.3	47,202	47,813	-1.3	39,247	48,625	-19.3	63,543	69,401	-8.4	35,962	34,650	3.8	9,617	9,617		2,989.5	3,108.0	-3.8	22
23	Maryvale	168,413	144,475	16.6	266,502	276,198	-3.5	31,864	27,613	15.4	42,634	37,800	12.8	37,124	44,746	-17.0	31,081	31,875	-2.5	4,421	4,421		2,430.5	2,520.5	-3.6	23
24	Jane Dundas	165,105	165,613	-0.3	300,276	299,805	0.2	45,529	49,213	-7.5	56,374	61,675	-8.6	52,398	53,000	-1.1	71,573	74,650	-4.1	11,955	11,955		2,846.0	2,950.5	-3.5	24
~ 25	High Park	164,444	160,888	2.2	308,987	337,040	-8.3	48,552	56,438	-14.0	34,871	43,063	-19.0	66,267	76,913	-13.8	39,306	41,263	-4.7	8,850	8,850		2,792.0	3,108.0	-10.2	25
26	Burrows Hall	151,087	164,388	-8.1	218,886	237,612	-7.9	59,916	52,863	13.3	36,402	34,313	6.1	28,016	35,117	-20.2	25,885	28,238	-8.3	6,500	6,500		1,992.0	2,048.0	-2.7	26
27	Flemingdon Park	150,663	143,450	5.0	188,026	199,874	-5.9	49,767	51,338	-3.1	50,899	41,225	23.5	26,918	32,058	-16.0	55,771	50,460	10.5	7,250	7,250		2,118.0	2,177.5	-2.7	27
28	Hillcrest	150,059	117,300	27.9	360,965	335,787	7.5	62,453	57,275	9.0	53,291	45,275	17.7	71,897	74,694	-3.7	32,986	29,313	12.5	7,473	7,473		2,278.5	2,048.0	11.3	28
29	Centennial	143,138	148,488	-3.6	348,457	341,970	1.9	87,905	88,588	-0.8	135,890	146,063	-7.0	65,801	69,258	-5.0	28,740	27,950	2.8	6,866	6,866		2,430.5	2,520.5	-3.6	29
30	Port Union	134,834	105,175	28.2	254,806	255,153	-0.1	41,060	39,063	5.1	24,573	23,338	5.3	51,866	53,739	-3.5	15,438	15,688	-1.6	5,000	5,000		2,430.5	2,520.5	-3.6	30
31	Leaside	134,816	143,650	-6.1	363,636	365,999	-0.6	74,247	58,238	27.5	57,418	41,488	38.4	71,502	75,504	-5.3	25,308	28,850	-12.3	12,000	12,000		2,989.5	3,108.0	-3.8	31
32	Dawes Road	133,892	81,425	64.4	225,295	238,578	-5.6	38,553	37,613	2.5	38,118	39,225	-2.8	33,527	36,477	-8.1	48,770	52,375	-6.9	6,740	6,740		2,430.5	2,520.5	-3.6	32
33	McGregor Park	132,919	141,164	-5.8	269,715	288,381	-6.5	82,718	86,775	-4.7	85,485	88,175	-3.1	33,321	41,367	-19.5	39,797	43,101	-7.7	7,793	7,793		2,118.0	2,177.5	-2.7	33
34	Main St.	127,129	132,675	-4.2	278,109	278,137	0.0	62,337	48,200	29.3	42,508	44,775	-5.1	56,822	62,811	-9.5	35,881	40,575	-11.6	8,664	8,664		2,989.5	3,108.0	-3.8	34
35	College Shaw	120,622	113,663	6.1	215,913	226,933	-4.9	35,010	41,738	-16.1	26,675	23,813	12.0	50,285	56,156	-10.5	22,640	22,250	1.8	7,664	7,664		2,430.5	2,520.5	-3.6	35
36	Palmerston	119,602	117,150	2.1	220,608	224,639	-1.8	45,433	44,850	1.3	68,459	56,500	21.2	50,375	56,004	-10.1	21,846	21,613	1.1	8,493	8,493		2,430.5	2,520.5	-3.6	36
37	Morningside	119,263	109,863	8.6	217,494	225,907	-3.7	60,662	84,000	-27.8	43,325	59,613	-27.3	28,593	33,832	-15.5	34,166	37,975	-10.0	7,000	7,000		2,814.5	2,926.0	-3.8	37
38	Kennedy Eglinton	117,782	121,725	-3.2	223,015	229,083	-2.6	30,124	30,563	-1.4	84,013	61,513	36.6	32,716	33,866	-3.4	38,399	41,463	-7.4	6,713	6,713		1,992.0	2,048.0	-2.7	38
39	Dufferin St. Clair	117,090	122,713	-4.6	154,309	157,794	-2.2	35,056	27,663	26.7	23,926	21,075	13.5	25,368	28,039	-9.5	54,256	60,713	-10.6	11,208	11,208		2,430.5	2,520.5	-3.6	39
40	Wychwood	107,079	104,600	2.4	243,739	253,678	-3.9	55,223	52,063	6.1	36,02															

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	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change				
3rd Quartile																												
41 Gerrard Ashdale	104,885	88,513	18.5	203,132	214,037	-5.1	36,848	33,175	11.1	31,769	38,075	-16.6	35,425	37,770	-6.2	21,811	25,325	-13.9	6,504	6,504		2,430.5	2,520.5	-3.6	41			
42 Pleasant View	103,343	75,950	36.1	256,862	219,962	16.8	28,985	32,675	-11.3	19,348	18,725	3.3	43,681	44,714	-2.3	25,879	22,788	13.6	7,000	7,000		2,278.5	2,048.0	11.3	42			
~ 43 St. Lawrence	99,144	101,100	-1.9	200,598	214,305	-6.4	19,776	22,875	-13.5	30,171	32,588	-7.4	56,886	66,633	-14.6	23,702	24,713	-4.1	4,833	4,833		2,247.0	2,520.5	-10.9	43			
44 Annette	96,885	87,663	10.5	240,626	230,831	4.2	29,366	28,188	4.2	24,142	24,063	0.3	55,876	57,719	-3.2	36,663	36,438	0.6	7,806	7,806		2,430.5	2,520.5	-3.6	44			
45 Black Creek	95,843	90,613	5.8	138,372	142,102	-2.6	86,392	50,250	71.9	40,570	46,138	-12.1	13,277	14,013	-5.3	25,755	25,538	0.8	5,782	5,782		1,992.0	2,048.0	-2.7	45			
46 Jane Sheppard	95,315	125,338	-24.0	141,266	156,285	-9.6	89,390	120,850	-26.0	104,311	177,813	-41.3	16,007	20,020	-20.0	46,352	62,100	-25.4	7,000	7,000		2,430.5	2,520.5	-3.6	46			
47 Forest Hill	93,424	100,463	-7.0	227,143	249,508	-9.0	29,179	37,338	-21.9	17,266	31,225	-44.7	54,948	62,678	-12.3	20,652	22,050	-6.3	10,399	10,399		2,989.5	3,108.0	-3.8	47			
48 Mimico Centennial	93,400	94,713	-1.4	216,921	221,175	-1.9	27,403	36,663	-25.3	31,305	34,663	-9.7	37,661	40,232	-6.4	17,454	19,150	-8.9	17,469	17,469		1,992.0	2,048.0	-2.7	48			
49 Spadina Road	92,352	91,675	0.7	196,119	203,640	-3.7	31,094	32,625	-4.7	25,880	23,288	11.1	51,525	54,911	-6.2	11,709	11,075	5.7	3,952	3,952		1,992.0	2,048.0	-2.7	49			
50 Cliffcrest	89,195	95,363	-6.5	195,299	214,908	-9.1	11,059	11,338	-2.5	15,893	19,363	-17.9	36,075	40,269	-10.4	18,786	21,013	-10.6	4,660	4,660		1,992.0	2,048.0	-2.7	50			
51 New Toronto	88,266	89,760	-1.7	146,150	154,736	-5.5	47,692	49,325	-3.3	52,399	50,963	2.8	26,370	29,606	-10.9	26,430	26,277	0.6	9,925	9,925		2,118.0	2,177.5	-2.7	51			
52 Alderwood	88,065	80,688	9.1	171,050	178,426	-4.1	36,251	32,138	12.8	26,213	24,413	7.4	28,376	31,119	-8.8	16,279	14,363	13.3	7,341	7,341		2,430.5	2,520.5	-3.6	52			
53 Jones	87,163	84,388	3.3	181,779	180,400	0.8	28,596	24,888	14.9	19,879	22,838	-13.0	34,611	36,463	-5.1	30,753	27,838	10.5	3,636	3,636		2,450.5	2,535.5	-3.4	53			
54 Weston	84,777	99,113	-14.5	185,500	177,295	4.6	26,150	34,263	-23.7	28,979	29,925	-3.2	35,766	37,790	-5.4	40,117	42,375	-5.3	11,944	11,944		2,430.5	2,520.5	-3.6	54			
55 Highland Creek	80,642	83,975	-4.0	218,516	237,468	-8.0	33,104	37,175	-11.0	61,948	69,250	-10.5	32,131	41,193	-22.0	23,497	23,750	-1.1	7,000	7,000		1,992.0	2,048.0	-2.7	55			
56 Oakwood	79,205	85,988	-7.9	128,285	130,185	-1.5	55,711	75,688	-26.4	26,148	27,775	-5.9	23,117	25,723	-10.1	35,837	33,963	5.5	17,270	17,270		2,430.5	2,520.5	-3.6	56			
57 Amesbury Park	74,678	83,350	-10.4	163,898	175,134	-6.4	54,894	59,438	-7.6	35,932	49,738	-27.8	22,496	25,703	-12.5	18,961	19,663	-3.6	6,320	6,320		1,992.0	2,048.0	-2.7	57			
58 Armour Heights	67,184	69,888	-3.9	204,490	203,864	0.3	22,008	24,338	-9.6	30,912	29,913	3.3	42,383	44,177	-4.1	11,895	10,963	8.5	2,988	2,988		1,992.0	2,048.0	-2.7	58			
59 Mount Pleasant	66,278	65,800	0.7	163,678	177,223	-7.6	18,690	14,688	27.2	19,506	17,338	12.5	41,266	49,413	-16.5	5,328	5,200	2.5	5,829	5,829		1,992.0	2,048.0	-2.7	59			
60 Victoria Village	65,984	60,538	9.0	117,945	120,001	-1.7	28,540	25,463	12.1	45,998	37,813	21.6	20,311	22,594	-10.1	14,772	14,575	1.3	5,383	5,383		1,992.0	2,048.0	-2.7	60			
4th Quartile																												
61 Bendale	62,326	82,475	-24.4	200,129	207,465	-3.5	37,719	63,338	-40.4	44,078	74,563	-40.9	27,242	35,244	-22.7	19,911	21,013	-5.2	8,500	8,500		1,992.0	2,048.0	-2.7	61			
62 Brookbanks	61,252	72,400	-15.4	202,154	219,123	-7.7	31,948	37,750	-15.4	43,301	59,300	-27.0	35,034	42,508	-17.6	19,784	23,050	-14.2	7,933	7,933		1,992.0	2,048.0	-2.7	62			
63 Queen Saultier	60,209	60,663	-0.7	108,993	101,649	7.2	18,186	21,088	-13.8	23,100	20,500	12.7	24,652	25,092	-1.8	12,243	13,263	-7.7	2,957	2,957		1,992.0	2,048.0	-2.7	63			
64 Humber Bay	59,603	76,750	-22.3	192,426	199,101	-3.4	12,540	14,950	-16.1	22,317	36,113	-38.2	49,394	53,611	-7.9	8,441	8,025	5.2	2,400	2,400		1,992.0	2,048.0	-2.7	64			
65 Guildwood	58,289	56,738	2.7	148,552	157,550	-5.7	12,940	11,438	13.1	18,898	18,863	0.2	29,974	31,873	-6.0	11,027	13,050	-15.5	3,010	3,010		1,992.0	2,048.0	-2.7	65			
66 Elmbrook Park	54,894	53,863	1.9	183,060	188,427	-2.8	7,066	6,638	6.5	24,708	23,850	3.6	30,649	33,187	-7.6	8,451	8,425	0.3	3,600	3,600		1,992.0	2,048.0	-2.7	66			
67 Long Branch	53,681	55,025	-2.4	142,115	147,447	-3.6	15,489	15,113	2.5	23,144	22,338	3.6	26,069	28,666	-9.1	26,643	27,900	-4.5	6,418	6,418		1,992.0	2,048.0	-2.7	67			
68 Evelyn Gregory	51,552	54,838	-6.0	95,421	98,181	-2.8	29,815	36,488	-18.3	18,128	18,063	0.4	14,850	16,024	-7.3	30,367	31,313	-3.0	6,200	6,200		2,430.5	2,520.5	-3.6	68			
69 Humber Summit	51,300	53,100	-3.4	97,199	101,562	-4.3	22,927	22,263	3.0	52,874	47,650	11.0	11,664	13,890	-16.0	31,763	30,313	4.8	9,040	9,040		1,992.0	2,048.0	-2.7	69			
70 Rexdale	45,502	53,525	-15.0	97,181	115,209	-15.6	9,878	10,525	-6.1	9,993	14,913	-33.0	17,414	19,570	-11.0	20,822	19,763	5.4	5,088	5,088		1,992.0	2,048.0	-2.7	70			
71 St. Clair Silverthorn	41,997	43,000	-2.3	65,465	69,480	-5.8	9,374	9,525	-1.6	17,315	25,325	-31.6	12,362	12,376	-0.1	15,156	16,900	-10.3	4,587	4,587		1,992.0	2,048.0	-2.7	71			
72 Taylor	40,929	44,275	-7.6	130,971	140,329	-6.7	11,988	12,738	-5.9	9,943	18,238	-45.5	22,818	24,669	-7.5	13,881	13,138	5.7	5,000	5,000		1,992.0	2,048.0	-2.7	72			
73 Davenport	40,644	47,325	-14.1	123,173	128,862	-4.4	9,374	12,263	-23.6	10,197	11,163	-8.6	28,367	30,278	-6.3	6,192	5,163	19.9	3,604	3,604		1,992.0	2,048.0	-2.7	73			
74 Northern Elms	39,158	42,488	-7.8	90,365	103,979	-13.1	15,455	17,813	-13.2	19,064	20,363	-6.4	16,240	17,960	-9.6	12,532	14,388	-12.9	3,032	3,032		1,992.0	2,048.0	-2.7	74			
75 Woodview Park	35,561	44,788	-20.6	90,311	90,939	-0.7	15,566	17,188	-9.4	24,647	31,038	-20.6	15,707	16,306	-3.7	19,629	23,613	-16.9	6,658	6,658		1,992.0	2,048.0	-2.7	75			
76 Perth Dupont	35,235	38,438	-8.3	86,088	86,281	-0.2	18,037	17,888	0.8	12,351	15,063	-18.0	16,828	17,677	-4.8	10,329	10,800	-4.4	3,627	3,627		1,992.0	2,048.0	-2.7	76			
* ~ 77 Todmorden Room	21,401	23,078	-7.3	55,391	52,940	4.6	5,598	9,471	-40.9	2,377	4,652	-48.9	11,399	11,621	-1.9	2,820	4,275	-34.0	554	554		1,253.0	1,337.0	-6.3	77			
78 Swansea	20,256	17,713	14.4	45,368	46,754	-3.0	5,370	5,013	7.1	5,547	4,100	35.3	12,171	12,156	0.1	2,759	2,863	-3.6	1,127	1,127		1,393.0	1,442.0	-3.4	78			
* ~ 79 Mount Dennis		54,094	-100.0	9,180	108,269	-91.5		22,597	-100.0		26,621	-100.0		2	16,383	-100.0		25,133	-100.0	11,350	11,350			2,092.5	-100.0	79		
Neighbourhood Total	10,572,060	10,584,616	-0.1	18,287,214	19,006,973	-3.8	3,658,557	3,863,971	-5.3	3,609,162	3,846,288	-6.2	3,409,662	3,779,526	-9.8	2,634,926	2,718,899	-3.1	620,098	620,098		188,006.5	195,997.5	-4.1				
Neighbourhood Average	135,539	133,982	1.2	231,484	240,595	-3.8	46,905	48,911	-4.1	46,271	48,687	-5.0	43,160	47,842	-9.8	33,781	34,416	-1.										

Branch Summary Statistics: January to December 2012

Neighbourhood & District branches are ranked in order by visits	VISITS			CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			HOLDS AVAILABLE FOR P/U			WORKSTATION USERS			SQUARE FOOTAGE			OPEN HOURS				
	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change	2012	2011	% Change		
DISTRICT BRANCHES																										
1 Albion	522,309	525,246	-0.6	515,235	576,236	-10.6	205,776	251,838	-18.3	208,497	279,313	-25.4	57,506	71,163	-19.2	132,024	127,153	3.8	32,279	32,279		3,165.5	3,287.5	-3.7	1	
~ 2 Fairview	442,214	625,097	-29.3	890,759	1,185,072	-24.8	187,406	304,350	-38.4	155,901	216,388	-28.0	99,487	150,973	-34.1	164,649	242,600	-32.1	64,670	64,670		2,507.5	3,412.5	-26.5	2	
~ 3 Agincourt	434,320	478,272	-9.2	1,061,437	1,188,128	-10.7	210,894	225,838	-6.6	161,470	160,775	0.4	120,101	140,832	-14.7	140,407	170,849	-17.8	27,000	27,000		3,172.0	3,412.5	-7.0	3	
* 4 Richview	421,962	335,091	25.9	791,674	812,721	-2.6	102,934	117,375	-12.3	151,914	145,398	4.5	117,550	125,848	-6.6	131,921	118,321	11.5	47,252	47,252		3,290.5	3,309.0	-0.6	4	
5 Cedarbrae	415,753	439,912	-5.5	731,057	816,765	-10.5	216,683	223,013	-2.8	258,289	235,350	9.7	79,427	91,568	-13.3	240,834	234,075	2.9	31,506	31,506		3,290.5	3,412.5	-3.6	5	
* 6 Northern District	407,488	368,169	10.7	489,994	474,847	3.2	102,302	116,339	-12.1	127,576	117,267	8.8	104,055	92,700	12.2	127,600	103,813	22.9	45,750	45,750		3,290.5	3,113.5	5.7	6	
7 Bloor Gladstone	373,581	402,776	-7.2	479,949	479,443	0.1	89,293	106,388	-16.1	118,891	104,013	14.3	88,030	94,022	-6.4	177,112	185,627	-4.6	20,627	20,627		3,290.5	3,412.5	-3.6	7	
8 Lillian H. Smith	370,557	360,399	2.8	499,815	542,638	-7.9	112,281	132,700	-15.4	168,436	175,375	-4.0	79,760	88,419	-9.8	188,318	184,757	1.9	38,935	38,935		3,290.5	3,412.5	-3.6	8	
9 Malvern	358,262	385,725	-7.1	534,394	583,504	-8.4	202,198	213,788	-5.4	213,025	188,325	13.1	57,687	67,505	-14.5	165,136	152,230	8.5	25,834	25,834		3,290.5	3,412.5	-3.6	9	
10 Barbara Frum	353,141	336,142	5.1	647,905	650,059	-0.3	140,122	153,625	-8.8	298,625	311,938	-4.3	93,410	97,610	-4.3	101,666	94,877	7.2	39,223	39,223		3,022.0	2,984.5	1.3	10	
11 Pape Danforth	279,483	284,498	-1.8	436,618	465,163	-6.1	97,533	89,138	9.4	69,502	66,550	4.4	93,834	111,134	-15.6	70,725	73,359	-3.6	8,175	8,175		3,290.5	3,412.5	-3.6	11	
12 S. Walter Stewart	254,166	246,537	3.1	459,564	446,220	3.0	103,123	93,800	9.9	69,528	65,263	6.5	80,056	82,187	-2.6	129,468	113,952	13.6	25,847	25,847		3,290.5	3,412.5	-3.6	12	
13 Don Mills	248,880	257,223	-3.2	685,617	713,795	-3.9	113,223	128,263	-11.7	77,917	87,088	-10.5	109,329	117,986	-7.3	75,424	75,994	-0.8	21,563	21,563		3,022.0	3,130.0	-3.5	13	
14 Maria A. Shchuka	242,057	203,354	19.0	284,876	297,357	-4.2	54,244	61,225	-11.4	99,586	74,588	33.5	37,378	38,996	-4.1	132,310	143,991	-8.1	25,475	25,475		3,165.5	3,287.5	-3.7	14	
15 Albert Campbell	214,076	222,484	-3.8	446,623	467,047	-4.4	102,585	98,700	3.9	118,283	129,175	-8.4	54,422	60,852	-10.6	131,353	126,132	4.1	26,100	26,100		3,147.0	3,255.0	-3.3	15	
16 York Woods	212,775	203,907	4.3	338,157	373,994	-9.6	124,891	119,213	4.8	167,203	165,850	0.8	42,729	49,054	-12.9	172,783	177,575	-2.7	42,176	42,176		3,022.0	3,130.0	-3.5	16	
* ~ 17 Brentwood	40,479	106,001	53,161	99.4	12,945	14,865							7,414	11	67300.0	8,276					17,500	13,615	28.5	519.0		17
District Total	5,591,500	5,674,829	-1.5	9,399,675	10,126,150	-7.2	2,178,429	2,435,588	-10.6	2,479,502	2,522,652	-1.7	1,322,175	1,480,860	-10.7	2,290,003	2,325,301	-1.5	539,912	536,027	0.7	51,066.5	52,797.0	-3.3		
District Average	328,912	354,677	-7.3	552,922	595,656	-7.2	128,143	152,224	-15.8	145,853	157,666	-7.5	77,775	87,109	-10.7	134,706	145,331	-7.3	31,760	31,531	0.7	3,003.9	3,299.8	-9.0		
Branch Total (excl. R&R)	16,163,560	16,259,445	-0.6	27,686,889	29,133,123	-5.0	5,836,986	6,299,559	-7.3	6,088,664	6,368,940	-4.4	4,731,837	5,260,386	-10.0	4,924,928	5,044,200	-2.4	1,160,010	1,156,125	0.3	239,073.0	248,794.5	-3.9		
Branch Average (excl. R&R)	170,143	171,152	-0.6	288,405	303,470	-5.0	61,442	66,311	-7.3	64,091	67,041	-4.4	49,290	54,796	-10.0	51,841	53,097	-2.4	12,083	12,043	0.3	2,516.6	2,618.9	-3.9		
RESEARCH AND REFERENCE BRANCHES																										
North York Central	1,493,796	1,461,041	2.2	1,703,346	1,766,156	-3.6	482,298	461,100	4.6	474,480	413,925	14.6	207,527	235,946	-12.0	484,789	453,951	6.8	168,022	168,022		3,290.5	3,412.5	-3.6		
Toronto Reference Library	1,137,016	1,175,661	-3.3	355,367	367,643	-3.3	704,840	887,613	-20.6	396,911	453,775	-12.5	62,572	71,925	-13.0	727,822	853,050	-14.7	426,535	426,535		3,021.0	3,137.5	-3.7		
Osborne Collection	9,372	5,113	83.3	2	2		28,243	15,500	82.2	11,135	7,913	40.7														
Merril Collection	7,612	9,800	-22.3	23			9,177	10,463	-12.3	7,763	10,013	-22.5														
Answerline				54,585	73,774	-26.0	38	2,175	-98.3	187,563	184,838	1.5		2	1	100.0										
Interloan				5,076	5,409	-6.2							4,662	4,950	-5.8											
* ~ Urban Affairs		86,298	-100.0		60,860	-100.0		36,139	-100.0		48,403	-100.0		31,693	-100.0		28,187	-100.0					1,710.0	-100.0		
Virtual Reference Desk										6,638	7,113	-6.7														
Research & Reference Total	2,647,795	2,737,912	-3.3	2,118,399	2,273,844	-6.8	1,224,595	1,412,989	-13.3	1,084,488	1,125,978	-3.7	274,763	344,515	-20.2	1,212,611	1,335,188	-9.2	594,557	594,557		6,311.5	8,260.0	-23.6		
Research & Reference Average	1,315,406	1,318,351	-0.2	1,029,357	1,066,900	-3.5	593,569	674,356	-12.0	435,695	433,850	0.4	135,050	153,936	-12.3	606,306	653,500	-7.2	297,279	297,279		3,155.8	3,275.0	-3.6		
City-Wide & Remote Services^^	61,233	67,500	-9.3	2,226,748	1,845,268	20.7	79,978	85,463	-6.4	170,803	220,338	-22.5	58,692	77,842	-24.6	631	650	-3.0				3,854.3	2,058.7	87.2		
Grand Total	18,872,588	19,064,857	-1.0	32,032,036	33,252,235	-3.7	7,141,558	7,798,010	-8.4	7,343,954	7,715,256	-4.8	5,065,292	5,682,743	-10.9	6,138,170	6,380,037	-3.8	1,754,567	1,750,682	0.2	249,238.8	259,113.2	-3.8		

Notes:

~ In 2012, this branch was closed for part or all of this time period for renovation/retrofit

* In 2011, this branch was closed for part or all of this time period for renovation/retrofit

^ From January 2010 to May 2011 the majority of circulation transactions for Adult Literacy Department are attributed to Maria A. Shchuka, since they were checked out at this branch.

All branches were closed Monday, March 19 to Thursday, March 29, 2012, due to a labour disruption by the TPL Workers Union Local 4948. Branches re-opened Friday, March 30, 10:30 a.m.

+ Information Requests counts reference and directional requests made in-person, by telephone and electronically.

^^ City-Wide & Remote Services includes Home Library Service, Bookmobile Total, Sunnybrook Hospital, Adult Literacy Services, e-Titles and Remote Services.